

Uche M. Nwabueze, Ph.D

EDUCATION

University of Luton, Luton, England (now the University of Bedfordshire)
MA, Human Resource Management

Sheffield Hallam University, Sheffield, England
Ph.D in Management

University of Wolverhampton, Wolverhampton, England
MBA

University of East London, London, England
Diploma in Management

University of Sokoto, Sokoto, Nigeria
B.S. Economics

TEACHING EXPERIENCE AND SERVICE

Sept. 2003 – 2016: Online Faculty and Senior Leadership Experience

Over a 23 year academic career, Dr. Nwabueze has developed course content and curriculum in management at the undergraduate, graduate and doctoral levels; actively engaged and inspired students through communication tools such as email, course news, and discussion boards; responded to students in a timely manner to encourage achievement of learning objectives; promoted positive learning environment, and have master level utilization of ANGEL LMS, Learn 9, Blackboard, eCollege, Moodle, and V-Camp online platform.

Dr. Uche as he is fondly called by his students has served successfully as adjunct faculty at Texas A & M University, Kingsville, Texas Southern University, and at the University of Phoenix, Houston where he won the outstanding graduate teaching award in 2004.

At Ashford University and at Florida Tech, he taught and developed several business courses: managerial communications, international management, marketing, strategy and business policy, leadership and change management, human resource management, and organizational development, and was honoured at Ashford University as one of the outstanding associate faculty in 2009. Furthermore, Dr. Uche served successfully as interim president of the Houston Business School Online.

Faculty Positions

Presently, Dr. Nwabueze serves as Instructional Professor & Director of the Maritime Administration Graduate Programs at Texas A&M University, Galveston. He has also held faculty positions a Southern University at New Orleans (2014-2015), University of Houston, Victoria (2008-2014), University of East London, U.K. (2007-2008), Houston Baptist University, Houston, Texas (2001-2007), University of Greenwich, U.K. (2000-2001), Bournemouth University Business School, U.K (1995-2000), and Sheffield Hallam University Business School, Sheffield, England (1992-1995). Prior to academia, Dr. Nwabueze served as management consultant at Parklane Consulting, London, UK

PUBLICATIONS

Nwabueze U and Mileski, J (2018) "Achieving Competitive Advantage through Effective Communication in a Global Environment, Journal of International Studies, Vol. 11 number 1, March

Nwabueze, U (2017) Professional Communication in Organizations, International Journal of Management and Organizational Studies, Vol.6, Issue 2

Nwabueze, U (2017) The Fiction of TQM Implementation in Healthcare Organizations, Health and Environment Conference Proceedings, Innovation Arabia, Hamdan Bin Mohammed Smart University, ISSN: 2414-6102, Page 56.

Mileski, J and Nwabueze, U (2017) Ethical Challenges in Corporate America, Proceedings of the 59th Annual Meeting of the Academy of International Business, ISSN: 2078-0435

- Nwabueze U (2016) "Organizational Improvement: One hospital's experience of Implementing TQM" (IJBPM-77754), accepted for publication in the International Journal of Business Process Management.
- Nwabueze, U (2016) 'Responsibility in the Corporate World: Shell's Contribution to Sustainable Community Development in the Niger Delta, Nigeria', International Journal of Management and Organizational Studies (ISSN 2305-2600), Vol.5, Issue 1, March.
- Nwabueze, U (2016) "The Reality of Ethics in Corporate America: the Case of AIG, International Journal of Management and Organizational Studies (ISSN 2305-2600), Vol.5, Issue 1, March.
- Nwabueze U (2015) "The Systematic and Successful Implementation of Reengineering in Healthcare", International Journal of Management and Organizational Studies, Vol.4, Issue 2.
- Nwabueze U. and Mileski, J (2015) "The Elephant in the Room: Benchmarking Behavior of Corporate Governance", International Journal of Management and Organizational Studies, Vol.4, Issue 2.
- Nwabueze U (2015) "Organizational Improvement: One hospital's experience of Implementing TQM" (IJBPM-77754), accepted for publication in the International Journal of Business Process Management
- Nwabueze, U (2014) "The Rise and Decline of TQM in the NHS", published in the TQM Journal, Vol. 26, Issue 6.
- Nwabueze, U (2014) "TQM in the British National Health Service: Nine Reasons for Failure", published in the International Journal of Business Performance Management, Vol. 15, No.2, PP 127-137.
- Nwabueze, U (2012) 'Process Improvement: the case of a drugs manufacturing company', Business Process Management Journal, Vol.18, No.4.
- Nwabueze, U (2012) "Achieving Competitive Advantage through Effective Communication in a Global Environment", accepted for publication International Journal of Business, Humanities and Technology, Indexed in Cabell.
- Nwabueze, U (2012) "New Product Development: the key success factors", accepted for publication International Journal of Business, Humanities and Technology, Indexed in Cabell
- Nwabueze, U. (2011) 'Implementing TQM in Healthcare: the critical leadership traits', TQM and Business Excellence Journal, Volume 22, Issue 3.
- Nwabueze, U (2010) 'Social Responsibility in the Corporate World: Shell's Contribution to Sustainable Community Development in the Niger Delta, Nigeria', Journal of Global Intelligence & Policy – JGIP (Volume 3, Issue 3), Indexed in Cabell.
- Nwabueze, U (2010) 'The Decline of Ethics in Corporate America', Journal of Knowledge & Human Resource Management – JKHRM (Volume 2, Issue 2), indexed in Cabell.
- Nwabueze, U (2010) "Corporate Governance in an Ethically Challenged World", Review of Management Innovation and Creativity – RMIC (Volume 3, Issue 6), indexed in Cabell.

REFEREED CONFERENCE PRESENTATIONS

- Nwabueze, U (2018) Keynote Speech titled –Changing Management Systems and Improving Health Profiles, Healthcare & Hospital Management Conference, 3-4, December, Rome, Italy*
- Nwabueze, U (2018) Moral Decay –The Challenges of Global Environmental Responsibility, Innovation Arabia 11, March 11-13, 2018, Dubai, UAE*
- Nwabueze, U (2018) Port Operations in Nigeria: The Case for HRM, WCTRS SIGA 2018 Conference in Antwerp, 2-4, May*
- Nwabueze, U (2018) The Fallacy of Operations Management Tools and Techniques, the Case of Sears, Inc, 2018 POMS Annual Conference, May 4-7, Houston*
- Mileski, Galvao, Gharehgozli, Nwabueze (2018) Corporate Social Responsibility of Maritime Transportation Companies, Transportation Research Forum (TRF) Conference, April 10-11, Minneapolis*

Nwabueze, U (2018) The Failure of Quality Management Systems in Healthcare Organizations, 5th International Congress on Healthcare & Hospital Management, December 3-5, Rome, Italy

Nwabueze, U (2017) The Decline of Ethics in Corporate America: Revisited, presented at the Academy of International Business (AIB) Annual Conference, July 2-5, 2017, Dubai, UAE

Nwabueze, U (2017) The Fiction of TQM Implementation in Healthcare Organizations, presented at the Innovation Arabia 10, Dubai, UAE, March 10-13

Nwabueze, U (2015) Rethinking the New Product Development Process', presented at the Allied Academics International Conference in New Orleans, April 8-10, 2015.

Nwabueze, U (2013) 'USING BUSINESS PROCESS RE-ENGINEERING TOOLS TO ACHIEVE TOP LINE GROWTH AND BUSINESS IMPROVEMENT', Keynote Speech at the 2013 Drugs Manufacturing Summit, in Dusseldorf, Germany, 25-27 November, 2013.

Nwabueze, U (2012) "A case of survival: TQM for Small Businesses", presented at the Intellectbase International Consortium Conference, Dec 13-15, Las Vegas, USA.

Nwabueze, U (2011) "Process Improvement: A TQM Approach", presented at 14th QMOD Conference, Spain, August 29th-31st

Nwabueze, U (2011) "Reengineering Healthcare Organizations", presented at the 1st Annual Conference of the Administrative Journal Conference, Oklahoma, USA.

Nwabueze, U (2010) "New Product Development: A Critical Review", presented at the Intellectbase International Conference, Oct. 14-16, Atlanta, GA.

CONSULTING ACHIEVEMENTS

Researched, developed and facilitated numerous strategic change management projects in poor performing organizations. One of my methodologies, a hybrid framework of TQM, BPR, and MRP2, was adopted by a 400-employee steel manufacturing plant for its TQM project. The model enabled the organization to increase revenues by 85%, reduce re-work by 25%, increased delivery schedules by 98% and decrease absenteeism among staff.

Developed Quality Assurance systems, procedures and improvements in customer service to create a new patient focused culture in a 600 bed hospital.

Developed a business plan for the establishment of a Nursing Institute for the Texas Medical Center in 2012.

PROFESSIONAL ASSOCIATION

- American Society for Training and Development
- Fellow British Institute of Management
- American Society for Quality
- The Project Management Institute